



EDGE System Requirements

Windows 10 Notification

Some Edge customers have required re-installation of our products after upgrading to Windows 10 from an older operating system where the products were previously installed. We have noticed increased stability and dependability of Windows 10, particularly following the November, 2015 update from Microsoft.

If you decide to implement Windows 10, we recommend you backup Edge to an external resource (such as a thumb drive or external hard drive) prior to updating your operating system. This will ensure that your data is not lost if your system encounters issues during the upgrade. We have not encountered any instances of database loss or corruption, however due to the substantial changes in the operating system it would be prudent to complete a current backup. For detailed instructions on how to backup Edge, please [click here](#).

Please reach out to our Technical Support department if you have need assistance planning your upgrade, have any issues or would like further information regarding Edge.

- **Applications:**

- Microsoft Office 2016
- For EDGE 3.0.2.12 or higher – DataComp Version 7.1.01.25 or higher
- For EDGE 3.0.2.10 - DataComp Version 7
- Microsoft Office 365 Business or higher (Business Essentials is not supported)

Note: *We highly recommend all Edge users have identical versions of Office installed on each PC that will be using Edge.*

- Microsoft Office Professional 2007 or higher (Microsoft Office Home and Student are not supported)

- **Server:**

- Windows Server 2003, 2008, 2011 & 2012

Note: *If migrating to a new Server after EDGE has been installed, you **MUST** name the new Server the identical name as the old Server. If you do not name the new Server the identical name as the old Server, your links and document paths within Edge will no longer function. If you have any questions, please contact RealWired **PRIOR** to migrating your Server.*

- **Workstations:**

- Windows 10
- Windows 8 & 8.1 (Windows 8 RT not supported)
- Windows 7 Ultimate
- Vista Ultimate



- **Single User:**
 - Windows 10
 - Windows 8 & 8.1 (Windows 8 RT not supported)
 - Windows 7 Ultimate & Home
 - Vista Ultimate & Home

- **System Prerequisites:**
 - Microsoft .NET Framework 4.0 full version (all PC's),
 - Windows Installer 4.5 (Server Only)