

***Appraisal Department
SLAs Industry
Standard Stats***



Appraisal Department SLAs Industry Standard Stats

APPRAISAL DEPT SLAs (In Business Days)					November											December															
					19	20	21	22	23	24	25	26	27	28	29	30	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Milestone description	Assigned to	Progress	Start	Days	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W
Residential																															
LO Initiates Request to JM	Jeff	100%	11/19/2021	1	◆																										
JM-Bids Ordered	Matt	100%	11/19/2021	1		◆																									
Ordered to Appraisal Complete	Alan	100%	11/22/2021	8					◆	◆	◆	◆	◆				◆	◆	◆												
Review Complete	Barbara	100%	12/1/2021	3															◆	◆			◆								
Total Business Days		100%		13	◆	◆			◆	◆	◆	◆	◆				◆	◆	◆	◆	◆			◆							
Commercial																															
LO Initiates Request to JM	Jeff	100%	11/19/2021	1	◆																										
JM-Bids Ordered	Matt	100%	11/19/2021	1		◆																									
Ordered to Appraisal Complete	Alan	100%	11/22/2021	12					◆	◆	◆	◆	◆				◆	◆	◆	◆	◆			◆	◆						
Review Complete	Barbara	100%	12/8/2021	5																					◆	◆	◆			◆	◆
Total Business Days		100%		19	◆	◆			◆	◆	◆	◆	◆				◆	◆	◆	◆	◆			◆	◆	◆	◆	◆		◆	◆

*LO = Loan Officer
*JM = Job Manager

